

## MODEM INSTALLATION

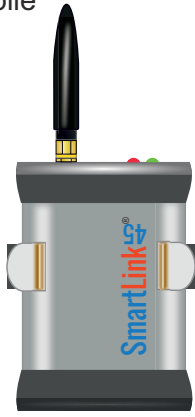
- Please ensure that the **MODEM** is as high up as possible on the wall and near a window
- Do not install under metal sinks or cupboards
- Ensure the aerial is upright and not installed sideways
- Keep in mind that the unit needs to communicate with mobile networks, so the signal needs to be good.

## INDICATOR LIGHTS

- **RED** light ON : Power
- **GREEN** light FLASHING : Connecting to the network
- **GREEN** slow PULSE : Connected





View from the top



View from the front

**PLEASE** ensure that the meters can be easily read by the tenants

## BEFORE TURNING THE METER ON - PLEASE DO THE FOLLOWING TO TEST THE MODEM SIGNAL:-

**BEFORE** you turn on the power to the meter, press and hold the **BLUE** Button  and **GREEN** Button  together. Continue to hold both buttons, switch on the power and keep holding. The meter will run through various screens and will then display **WAITING.....** Release both buttons ..... After approximately a minute the **SIGNAL STRENGTH** will show on the screen. This is an indication of the modem strength and needs to be correct, otherwise the readings will not be reliable.

ABOVE 66%



33% - 66%



BELOW 33%



**MOVE** the modem until signal strength is higher.

Once signal strength is satisfactory, reboot the Smartlink45 hub by switching off the power supply for 30 secs. Switching back on will bring the Smartlink45 hub back to the default operational screen.

**METERSUK**

PLEASE CALL METERS UK TO **ACTIVATE** THE METERS **BEFORE** LEAVING THE PREMISES

01524 555 929

PLEASE READ  
THE ENCLOSED  
INSTRUCTIONS